Derventio Housing Trust is a registered Community Interest Company, established in 2010, which provides good quality housing and related services to alleviate housing problems and end homelessness.

Derventio Housing Trust’s mission is:
• To alleviate housing problems and end homelessness

We provide a variety of services to:
• Alleviate homelessness
• Support people
• Inspire ambition
• Improve skills
• Enhance creative spirit
• Maintain independence

Our vision is to:
• Enable our clients to lead an inclusive, healthy and happy life in a safe, secure home of their own, with support if necessary
• Offer responsive and innovative services that remain flexible to adapt to the changing needs of our clients and partners
• Provide cost effective solutions working in partnership with voluntary and statutory agencies
• Secure the future of our organisation through capital asset growth and earned income streams that deliver greater financial stability
• Deliver targeted support to vulnerable people from minority groups

Derventio Housing Trust CIC
Derventio Housing Trust is a company registered in England and Wales
Community Interest Company Number: 05886593
Registered Office: 33 Boyer Street, Derby DE22 3TB
Contact Number: 01332 292776

Patron
Rt Revd Alastair Redfern, Bishop of Derby

Board Members
Mr R. Gerrard | Ms S. Hernandez | Ms S. Holmes | Mr S. Phillips

We are busy working on refreshing our vision and mission for next year.
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I vividly remember the night ten years ago when we first opened our doors to rough sleepers at Glad Tidings Hall - now our Head Office. It was Saturday 22 December, and we had ten single beds around the sides of the room. We’d moved heaven and earth to get the then temporary winter Night Shelter open before Christmas. It took a lot of help from the community, including New Life Christian Centre who let us use the building. Derby City Mission were using the space to store goods to give out to families. They moved all their stock out, and homeless people helped them to wrap some of the items for Christmas presents. Six cold hungry people were welcomed in that night, with a warm meal and a safe bed.

Ten years later, homelessness can still feel like an insurmountable problem. Despite decades of progress in the UK, rough sleepers still sleep in our city centre doorways, recent cuts have reduced services that were there to help and benefit changes like the bedroom tax have made it harder to afford and sustain a secure home.

But there is hope.

Last year Derventio ended the threat of homelessness for 1,316 people and families. We did this by spending time with people. We learned about their lives. We helped them to fill out paperwork, made sure they got to appointments, helped them to secure the benefits they are entitled to. We gave them strength to use their own resources and reach their potential.

This is only possible thanks to the support of the whole community. We work with public and voluntary sectors to develop new services for the people worst affected by welfare reform and the recession. We work with property owners to make sure enough suitable accommodation is available, and we give everyone using our services the chance to learn new skills and improve their prospects.

This Annual Review celebrates our second full year as Derventio Housing Trust and our tenth year delivering housing and support services.

I would like to thank all of our staff, volunteers, directors, supporters and partners for your continued commitment to helping the most vulnerable and excluded people in our society.

I hope that you enjoy reading about some of the achievements, people and stories that have shaped our year.

Sarah Hernandez
Managing Director
Derventio Housing Trust Annual Review 2013

Ten years of Housing & Support

Milestone House emergency accommodation centre replaces the old night shelter. It is a purpose-built multi-agency service for homeless people across Derby.

In 2011 we launched Rooms4Two. A service that began small, today it provides homes for 85 people across 2 Local Authority areas.

Milestone House on Green Lane, Derby has 35 beds and modern facilities - a far cry from the small night shelter on Boyer Street.

The construction of Milestone House on Green Lane, Derby has 35 beds and modern facilities - a far cry from the small night shelter on Boyer Street.

Derventio has now supported over 3,500 people. We are a dynamic, fast-growing organisation and will continue to develop new services so we can keep on changing lives.

These photos show what the night shelter looked like.

We open Derby’s first night shelter in response to the growing number of rough sleepers in the city. It had 17 beds all in the same room, with basic facilities.

In 2009 we launched SmartShare, the first of our shared supported housing projects for single people moving towards independence.

We launch SmartShare, the first of our shared supported housing projects for single people moving towards independence.

SmartLets is set up as a way to make homes more accessible for people who are struggling to put down a deposit.

SmartSteps is launched, taking the ideas of SmartShare and using them to reach people with higher support needs.

These photos show what the night shelter looked like.

In 2004 we launched Rooms4Two. A service that began small, today it provides homes for 85 people across 2 Local Authority areas.

2006

2005

2004

2003

2002

2008

2007

2009

2010

2011

2012

2013
Ten years of emergency accommodation in Derby

Milestone House provides temporary accommodation for people in desperate circumstances. It is far more than just a shelter. Everyone who stays here is given support to address their issues and take the next step to more permanent housing.

Dennis hit rock bottom before he realised he needed help

“I used to spend every weekend drinking. It was whisky in the morning, and when that ran out I would go into town and start on the strong lager.

I usually got into fights when my money ran out, and ended up spending a few nights in the cells.

I was an evil person. I was horrible. I was not rational. The drink took over and I became a monster. I would go home drunk at 3am, sometimes 4am and just stand in the street shouting abuse at all the neighbours for no reason.

It all came to a head when my cleaning business collapsed and I split from my partner. One night I assaulted her and she called the police. Two of them came into the house and I just remember kicking off. I lost it and pushed one of them across the room.

Spending time in prison sobered me up. It made me realise I needed help before I killed myself.

I had nowhere to go when I was released, and found myself at Milestone House. The staff there really helped. They spent time with me to talk through my problems. The support I got at Milestone has really helped me to turn my life around.

I now volunteer at a property clearance and cleaning company and my life is so much better. I just want to put something into the community that in the past I fought so hard against.”
Impact & Achievements

There were 676 stays at Milestone House last year. One third of residents had spent the previous night sleeping on the streets, and another third had been staying with friends or family.

We continued to improve our partnership working and delivery by working closely with services including Derby City Council’s Single Point of Entry housing advice team, social services, probation and the community mental health team.

I would like to thank all of the staff for their help and understanding they have shown me at this very low time of my life. In some cases just a smile and a good morning set me up for the day. You truly are doing a wonderful job, not just for me but also for the other residents.”

We made extra space available during the winter months as first point of contact for Derby’s severe weather provision, providing shelter from the cold for 184 people.

Every resident was given support and assistance to move to more permanent accommodation within 28 days. The average length of stay was 20 days, and two thirds of residents moved to somewhere suitable for their needs, with a plan for their future.
Supported housing for people who want to live independently

Most people who have experience of homelessness just want to lead normal lives in a place they can call home. Derventio is here to give people the chance and the support they need to live independently through shared, supported housing.

Impact & Achievements

We provided supported housing across three Local Authority areas, housing up to 156 vulnerable people at any one time.

We supported 33 prison leavers and people with high support needs through the SmartSteps scheme.

It is one step closer to getting my own place and being able to get my life back on track

We worked with social care and the Leaving Care Framework to provide homes and individual support to 10 young care leavers between the ages of 16 and 18.

Compatible individuals were successfully matched to share 2, 3 and 4 bedroom homes. 94% of SmartShare residents say they always or mostly get on with their housemates.

We tackled anti-social behaviour with a strong partnership approach, and have been praised by local police and councillors for dealing with issues promptly.
After losing everything because of his alcoholism, Mark is finally rebuilding his life

When I was 19 I was in an awful traffic accident. Afterwards I could do nothing but relive what happened. Nights out drinking helped me to forget, and I had a well-paid job so I could easily afford it.

My job didn’t last long though. I kept drinking for the next 20 years, and ended up ruining relationships and losing my home.

I’ve now got two children, and they made me realise that I had to change. They are my motivation.

When I came to Derventio I had so much help from my support worker. He helped me to move into my own flat in Ripley, and I have stayed sober.

I am so grateful for all the help I’ve received. I know it sounds cheesy, but it’s true.

I can’t thank Derventio and its supporters enough. Without them I’d be homeless and on the road to nowhere.

“Without Derventio I’d be homeless and on the road to nowhere”
Jade* is picking up the pieces after suffering abuse as a teenager

From the age of 11 I was sexually abused by my father until I was 16. I didn’t tell my mum straight away, but when I was 19 it all came out one day in the heat of an argument with my dad. My mum was in the room and heard everything, but she did nothing about it.

My older brothers persuaded me not to say anything to the police as they thought it would destroy the family. The only explanation my dad gave about the abuse was that he felt he was ‘protecting’ me.

My mother took his side, so I was on my own. I moved out and stayed at friends’ houses for a while.

I eventually went to Futures Homescape and they referred me to Derventio. I’ve lived in my flat for 6 months now. I get on with my flatmate and everything’s going well. I recently qualified as a beauty therapist and have now got a part time job at a beauty salon. I’ve always been the kind of person who doesn’t want to be on benefits. From college I’ve always had a job.

Now that I’m settled I feel much more ready to deal with what happened. My support worker at Derventio has helped me by listening and talking about my feelings and emotions and working through self-help books with me. They’ve helped me to find a professional counsellor, and I’m thinking about going to the police to report the abuse.

Without Derventio I would end up on the streets because there’s no possibility of being able to go home to my parents.

*Jade’s name has been changed to protect her anonymity
Affordable housing with support

SmartLets and Rooms4Two are innovative schemes that open up access to the private rented sector for people who are on low incomes or at risk of becoming homeless. We provide support to help people sustain their tenancy and make the full transition to independent living.

Impact & Achievements

Rooms4Two reached 85 young people who are subject to the Shared Accommodation Rate (SAR) of Housing Benefit. Each tenant was matched with a suitable housemate before being housed.

333 families and individuals accessed private rented housing through SmartLets.

We worked with property owners across 4 Local Authority areas. We have developed good relationships with the landlords we work with; 100% of those who responded to our survey are satisfied with the service, and 94% would recommend us to others.

Our work in social lettings was nationally recognised: we won an award at the Landlord & Letting Awards 2012 and were finalists at the UK Housing Awards 2013.

The best thing about my time with Derventio is having the support to start leading a normal life again.

Derventio has been involved in national coverage about welfare changes, including features in The Guardian, The New Statesman, The Times and Radio 1’s Newsbeat.

“...
Going the extra mile for the most vulnerable and excluded

We pride ourselves on helping the people who face the most challenges with our Complex Needs Service and Providing Real Support (PRS) services in Derby. Without the one-to-one help and support they need, some people would be caught in a vicious cycle alternating between insecure housing, homelessness, prison and hospital.

Today Georgina is a different person

When I first met Georgina she was 35 and had been sleeping rough on and off for several years. She was using heroin and drinking about 6 litres of cider every day. She had got used to living this way. It was her lifestyle and she didn’t want to engage with the services and people that tried to help her.

Since she has been using the Complex Needs Service, I have worked closely with Georgina to help her deal with her problems in a way that suits her.

Today she is a different person - I will never forget her beaming face when she showed me a pair of new trainers, bought with money that before would have paid for drugs.

Georgina is now on a drugs programme, and has not used heroin for 3 months. Her alcohol consumption is down to 1 litre a day, often less. She lives in a 1-bedroom flat, which she is managing really well, paying her bills, cooking meals and keeping it clean and tidy.

It is such a joy to see how her whole outlook on life has changed. This job is extremely challenging at times, but I have enjoyed working with people who are so grateful to be given a chance that they haven’t had before.

“I will never forget her beaming face when she showed me a new pair of trainers that she had bought instead of drugs”
Impact & Achievements

The Complex Needs Service provided highly personalised support to 22 challenging and excluded people who were entrenched in homelessness and facing issues such as substance misuse or mental ill health. We kept the service going through the year by sourcing continuation funding three times, until it was taken into the public sector in April 2013. We are proud that its value has been recognised.

We introduced Housing First principles to Derby, which meant we could give six entrenched homeless street drinkers their own accommodation and a chance to make positive choices from a stable home. 83% sustained their tenancy.

We set up Providing Real Support, helping 25 rough sleepers to access the private rented sector and receive intensive support. 94% of PRS residents are very satisfied or satisfied with the service.
People have really enjoyed getting stuck into our activities this year, whether it was getting creative with a paintbrush, discovering nature, trying out a new recipe or getting involved in one of the many other sessions on offer. These are all fun ways for people to learn new skills and escape from their day-to-day struggles.

Denise has become a volunteer after enjoying a visit the farm

“I was nervous about meeting new people and didn’t have that much confidence, so I thought some of the activity sessions would help me.

I already have an interest in music, and so my favourite activity was the Music & DJ Skills course.

I think it has helped to improve my confidence. When I finished the course I joined a choir and we’re getting ready for a performance soon. I was also interviewed by Radio Derby, and I played some of the music I made.

I also enjoyed the woodland walk, even though I didn’t really want to go at first! I’d been to a farm before and it wasn’t a happy experience, but staff said that I should try it.

I liked it so much that I’m now a volunteer at the farm and have already made some friends there.

I think Derventio has given me opportunities that I wouldn’t otherwise have had.”
Impact & Achievements

We provided 298 sessions in a wide range of learning activities, including arts & crafts, bicycle maintenance, film nights, swimming and cooking. All of our sessions are easy-entry and designed to be attractive and accessible. Many courses and workshops also offer certification and accreditation.

We opened a brand new centre in Ilkeston, helping us to provide a better local service to people based in Erewash and Amber Valley.

“Really enjoyed being able to talk and learn about things that didn’t involve my own worries”

We successfully leased land on the Meynell Langley Estate in Derbyshire, allowing us to provide exciting new learning and volunteering opportunities. The sessions on the farm have been very popular this year, with people attending 128 times. A further 22 people have learnt about the land and its history, plants and wildlife by taking part in woodland walks.
Supporting our staff & volunteers

Our staff and volunteers are the beating heart of Derventio. We are proud of the wealth of skills and knowledge that our employees bring to the organisation, and it is only with such a strong, hard-working and dedicated team that we can reach so many people in housing need.

Will became a key member of Derventio’s maintenance team

I used to have a successful and interesting career as a rock and roll roadie. I was confident and full of life, I travelled a lot and worked for people like Tom Jones, Pavarotti and The Who. But it all fell apart when I had a breakdown and I lost my job and home.

It was hard to get another job after that. I had loads of life experience, but had to persuade people that I was capable.

I slept rough for six months until I started sleeping at the Night Shelter in Derby. I noticed staff going in and out of the office with big tool kits, and asked if there was anything I could do to help. They took me on as a volunteer with the Maintenance Team, and 18 months later, I had a job.

I was at Derventio for 4 years. It’s varied work carrying out repairs and maintenance jobs on our properties. I’ve definitely improved my woodworking, carpet laying and tiling skills!

One of the main things I’ve learnt though is dealing with people. I’ve come from working with people only in professional roles to dealing with vulnerable clients.

Having the chance to volunteer let me show my skills and learn about the organisation and how things work. There have been numerous times when I’ve encouraged people to take up volunteering, and many have done. They don’t always get a job at the end of it, but it gets them back into a regular routine and gives people a sense of motivation that is easy to lose when on the dole. Volunteering makes a big difference.

“They took me on as a volunteer, and 18 months later I had a job”
Stephen has flourished since volunteering with Derventio

 Things all seemed to go wrong at once. My marriage ended, and then I had a nervous breakdown. This resulted in me losing my home and job.

 I was placed in a SmartShare home, which is where I found out about the farm. My support worker encouraged me to go and see what it was like.

 I was drawn to the calm and tranquil setting of the farm straight away. It wasn’t long before I started volunteering there on a full-time basis. I even volunteered my time at weekends when there was extra work to do.

 Spending time on the farm gave me a new focus. Every day I could see the difference that I was making, and Derventio made me feel valued.

 My life has changed since I first started coming to the farm. I now have my own tenancy and my health is much better. And I have a job - a few weeks ago I was offered employment with Derventio.

 Impact & Achievements

 This year Derventio continued to employ a diverse and highly skilled staff team: 6 out of 10 of our staff members were female, 8% were LGBT, 8% had a disability and 1 in 10 were Black, Asian or Minority Ethnic (BAME).

 16% of our staff members have had direct experience of homelessness, and 18% say that homelessness has affected someone in their immediate family.

 Derventio’s work was supported by a number of volunteers who helped in lots of tasks, from supporting residents of Milestone House to greeting visitors and taking enquiries at reception. We were also able to offer some new volunteering opportunities at our new organic farm.
### Our Supporters

To everyone who attended an event, made a donation or visited our website this year, THANK YOU. You are making a difference to the most excluded and disadvantaged people in our society.

### Community Events

<table>
<thead>
<tr>
<th>Month</th>
<th>Event Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 2012</td>
<td></td>
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<tr>
<td>May 2012</td>
<td>Some of our housing staff had fun on 1st June when they took part in a dancing flash mob to celebrate Volunteer Week</td>
</tr>
<tr>
<td>June 2012</td>
<td>On 17th June we were invited to hold a special lunch at the home of Bishop Alastair, the Bishop of Derby</td>
</tr>
<tr>
<td>July 2012</td>
<td>June was a busy month! We also celebrated Inspiring Derby week by opening up the doors of Milestone House</td>
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<tr>
<td>August 2012</td>
<td></td>
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<tr>
<td>September 2012</td>
<td>Milestone House residents enjoyed a special lunch in September put on by the Satya Sai Service Organisation. This was followed by a tea and cake evening held by the Trinity / Vineyard group in November</td>
</tr>
<tr>
<td>October 2012</td>
<td></td>
</tr>
<tr>
<td>November 2012</td>
<td>Our winter appeal ran from November to January and raised a brilliant £2,603 to help us provide housing and support. THANK YOU</td>
</tr>
<tr>
<td>December 2012</td>
<td></td>
</tr>
<tr>
<td>January 2013</td>
<td>25th Jan Reverse Soup Run - we raised more than £50 in donations and encouraged people to stop and think about the realities of being homeless in winter</td>
</tr>
<tr>
<td>February 2013</td>
<td>27th Jan We once again marked Homelessness Sunday with a special Eucharist service at Derby Cathedral</td>
</tr>
<tr>
<td>March 2013</td>
<td>In March we had a stall outside the wonderful Bookcafe in Derby’s city centre.</td>
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</tbody>
</table>
Community Support

We recorded 124 donations during the year

You donated an impressive £9,241 in total
PLUS loads of clothes, toiletries, food, gifts and household items to give people an extra helping hand

The money you gave included £243 raised in just 6 months online at LocalGiving.com/Derventio

With Gratitude to...

29th May 1961 Charity Amber Valley Borough Council Alt Design Beckside Care Farm Big Lottery Fund The Brailsford Benefice CAFCASS Catherine Cookson Charitable Trust Central United Reformed Church Crisis The Dean of Derby, Dr John Davies Derby Cathedral Derby Citizen’s Advice & Law Centre (CALC) Derby City Council Derby City and Neighbourhood Partnerships Derby Community Accountancy Service Derby County Football Club Derby Homes Derby Lions Club The Derbyshire Building Society Derbyshire Community Foundation Derbyshire County Council The Derbyshire Hotel Derbyshire Learning & Skills Grants Enable Erewash Borough Council Futures Homescape The Gilbert Hinckley Charitable Trust Graham Penny Auctions and Estates Greggs Happy Homes Cllr Lisa Higginbottom, The Mayor of Derby 2012-13 HIS Church Homeless Link Hostels Liaison Group Derby Inner Wheel Club of Alfreton Lord Ralph Kerr, DL Kieran Mullin Ltd Kleensafe Mrs Pauline Latham, OBE, MP LocalGiving Life Charity Shop Mr and Mrs Godfrey Meynell Mickleover Golf Club Mill Hill School, Ripley Neighbourhood Learning & Development Consortium (NLDC) Oberoi Consulting Kavita Oberoi Ockbrook Moravian Church Pennine Healthcare Canon Dave Perkins Principal Hayley Bishop Alastair Redfern Rolls-Royce Derby Charitable Donations Committee St John Houghton Catholic School St Mary’s Roman Catholic Church, Derby St Peter’s Church, Derby Satya Sai Service Organisation ScottishPower Green Energy Trust Smalley Parish Church Smith Cooper Sri Guru Singh Sabha Gurdwara Team 140 - Prince’s Trust Ticknall Methodist Church Tom Carey Fund Trinity / Vineyard Group Mr William Tucker, H.M. Lord-Lieutenant of Derbyshire WI Barrow upon Trent

Pupils at Mill Hill School in Ripley gave creative Christmas gifts to residents of Milestone House
### Income and Expenditure Account for the year ended March 2013

<table>
<thead>
<tr>
<th></th>
<th>2013 (£)</th>
<th>2012 (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turnover</td>
<td>£3,580,386</td>
<td>£3,776,488</td>
</tr>
<tr>
<td>Operating costs</td>
<td>(£3,545,354)</td>
<td>(£3,707,628)</td>
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<tr>
<td>Operating surplus</td>
<td>£35,032</td>
<td>£68,860</td>
</tr>
<tr>
<td>Interest receivable and similar income</td>
<td>£250</td>
<td>-</td>
</tr>
<tr>
<td>Interest payable and similar charges</td>
<td>(£24,581)</td>
<td>(£27,176)</td>
</tr>
<tr>
<td>Surplus on ordinary activities before taxation</td>
<td>£10,701</td>
<td>£41,684</td>
</tr>
<tr>
<td>Tax surplus on ordinary activities</td>
<td>-</td>
<td>£9,609</td>
</tr>
<tr>
<td>Surplus for the financial year</td>
<td>£10,701</td>
<td>£51,293</td>
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</table>
### Balance Sheet at 31 March 2012

<table>
<thead>
<tr>
<th></th>
<th>2013 (£)</th>
<th>2012 (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fixed assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housing properties</td>
<td>£530,722</td>
<td>£541,308</td>
</tr>
<tr>
<td>Tangible assets</td>
<td>£137,244</td>
<td>£78,223</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td>£667,966</td>
<td>£619,531</td>
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<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Debtors</td>
<td>£565,073</td>
<td>£412,933</td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>£183,681</td>
<td>£267,313</td>
</tr>
<tr>
<td></td>
<td>£748,754</td>
<td>£680,246</td>
</tr>
<tr>
<td><strong>Creditors: amounts falling due within one year</strong></td>
<td>(£618,515)</td>
<td>(£565,047)</td>
</tr>
<tr>
<td><strong>Net current assets</strong></td>
<td>£130,239</td>
<td>£115,199</td>
</tr>
<tr>
<td><strong>Total assets less current liabilities</strong></td>
<td>£798,205</td>
<td>£734,730</td>
</tr>
<tr>
<td><strong>Creditors: amounts falling due after more than one year</strong></td>
<td>(£505,552)</td>
<td>(£522,950)</td>
</tr>
<tr>
<td><strong>Provisions for liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Other provisions</td>
<td>(£183,542)</td>
<td>(£113,370)</td>
</tr>
<tr>
<td><strong>Net assets</strong></td>
<td>£109,111</td>
<td>£98,410</td>
</tr>
<tr>
<td><strong>Capital and reserves</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Income and expenditure account</td>
<td>£109,111</td>
<td>£98,410</td>
</tr>
</tbody>
</table>

### Where our money comes from

- **Grants & Donations**: 7%
- **Contracts**: 13%
- **Trading Income**: 80%

Derventio Housing Trust is a social enterprise, meaning that all of our income is reinvested back into our services for people who are homeless or vulnerably housed.
Looking to the Future

Derventio Housing Trust prides itself on being a dynamic, forward thinking organisation, and we have exciting plans in place to build on our housing and support services in 2013-14 and beyond.

Big ambitions for supported housing

Our shared housing model has flourished over the last three years. We are working closely with Local Authorities, local community groups, residents and property owners to set up new shared housing schemes in areas across the Midlands including Broxtowe, Shropshire, South Staffordshire, Wiltshire and Gloucestershire. In addition to setting up new services ourselves, we want to share our learning and would like to see our ideas replicated and adapted across the country. As a Crisis PRS Champion for 2013 we will share our experience of working with landlords with other organisations and enterprises.

New opportunities for residents

Our learning and skill-building programme will be further developed at Lodge Farm and our community centre in Ilkeston. We have plans to develop new services on both sites for vulnerable people, including homeless people, people in mental health recovery, offenders, people recovering from substance misuse and people with learning disabilities. Activities at Lodge Farm will be supported by our new sister organisation, Remarkable Food, which sources, produces and sells food and drink products.

Better support for homeless hospital leavers

Through our new Healthy Futures service we will work with homeless people when they are admitted to hospital to identify health issues and support them to improve their overall health and quality of life.

Saying goodbye

After five years of supporting people who are street homeless at Milestone House emergency accommodation centre, the service was taken over by Derby Homes in late 2013. We have also said goodbye to the Complex Needs Service, which was transferred into the public sector in April 2013. It’s sad to see them go, but the experience and knowledge we gained from these services will be invaluable as we move forward and develop new ways to help people who are facing homelessness, housing problems and related needs.
You can make a difference!

There’s so much more that can be done to end homelessness and housing problems in our community. Here are some of the ways you can take action.

Make a donation
Do some fundraising
Volunteer
Give useful items
Attend an event
Connect online

www.derventiohousing.com  01332 292776
Thank you for believing in our mission to end homelessness

Connect

www.derventiohousing.com
@derventioht
@DerventioHT
Derventio Housing Trust
localgiving.com/derventio

Get in touch

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Email: info@derventiohousing.com

Derventio Housing Trust is a limited company registered in England and Wales (05886593); Registered office: 33 Boyer Street, Derby DE22 3TB