

Housing

1. POINT OF CONTACT FOR ADULTS

Milestone House Single Point of Entry (SPE)

City Council advice on housing and homelessness for single people and childless couples over the age of 18.

- Milestone House, 93 Green Lane, Derby DE1 1RX
- They are open from 1pm to 4pm, Monday to Friday. They can organise accommodation. They act as the single point of entry for most of the hostels and housing providers in Derby.
- Tel: 01332 642150

2. POINTS OF CONTACT FOR FAMILIES

Derby City Council Housing Options Team

If you are a parent with a family, are pregnant, or are 16 or 17, and have nowhere to live contact the city council's housing team. They can only offer support to people with Leave to Remain.

- Housing Options, The Council House, Corporation Street, Derby
- Tel: 01332 256483. Drop-in service available Monday to Friday, 8.30am to 1pm

Social Services

If you do not have leave to remain but do have children, then social services should be able to accommodate you and your family. You will need to provide evidence that the children are yours (examples are passports, birth certificates) plus any proof of your immigration status in the UK (eg Home Office letters, ID cards etc)

- Social Services, Ash Tree House, 218 Osmaston Road (next to The Gondola Restaurant), Derby
- Tel: 01332 641172. Open 9-5 Mon-Fri. Out of hours tel: 01332 711250

3. HOSTELS IN DERBY

Milestone House

35 beds, emergency accommodation, aim to move people on within 28 days. Referral via SPE in office hours. Outside office hours, ring or drop in any time.

- 93 Green Lane, Derby DE1 1RX
- Tel: 01332 642151. Open 24/7.

The Padley Centre

10 beds, above the day centre. Male only – tel: 01332 361633. Referrals via Day Centre
Day centre – tel: 01332 331280 – the day centre provides showers and food.

- Beckett Street, Derby

Centenary House

38 beds, including 2 specialist Alcohol Dependency Units, a Drug Dependency Unit, and a women-only unit. High level support. Referrals via SPE.

- Mount Street, Derby DE1 2HH
- Tel: 01332 200005

YMCA

88 beds, including 11 self-contained flats. Referrals from SPE, other YMCAs, and Social Services (Children & Young People and Adult Services)

- 770 London Road, Wilmorton, Derby DE24 8UT
- Tel: 01332 579550

4. SEVERE WEATHER PROVISION

In the winter months of December to April, depending on weather conditions, the hostels will take anyone for a night regardless of status, but this is on a first come first served basis. The individual will be asked where they spent the previous night and whether there is any possibility of staying there again.

5. NO SECOND NIGHT OUT (NSNO)

This team is provided by Riverside (who run Centenary House), and aim to eliminate rough sleeping. They help people new to the streets. Refer any rough sleepers to them on their website.

<http://www.riverside.org.uk/nsno/derbyshire/index.aspx>

6. NO RECOURSE TO PUBLIC FUNDS (NRPF)

Mark Evans, the Street Drinkers Case Manager, and runs the Derby City Relocation Project is the contact for people with No Recourse to Public Funds, particularly if they wish to go back to Eastern Europe or another area of the UK where they have a connection. Contact Mark on 07969 245419.

7. OTHER ORGANISATIONS

Examples of other organisations who are involved in housing provision in Derby include:

G4S

G4S organise the accommodation for asylum seekers who are receiving NASS support. Their phone number for all enquiries is 0800 3777361

Derby Homefinder

Homefinder is where all the local social housing properties are advertised. This includes Derby Homes (formerly called council housing) and other providers such as Derwent Living, fch, Riverside. You apply by going on the website www.derbyhomefinder.org/ and completing the "Housing Wizard Form". This assesses if the client is eligible to go on the Homefinder waiting list. If accepted, they get a bidding number and can bid for properties they would like to live in.

Private rented sector

There are some social lettings agencies who specialise in private rented lets to people on Housing Benefit, eg Derventio Housing Trust, see www.derventiohousing.com

7. FURTHER INFORMATION ON HOUSING RIGHTS

<http://www.housing-rights.info> This website provides detailed information on housing entitlement for different categories of new arrivals and the documents they need in order to qualify. It also provides information for migrants who are homeless and destitute, or are victims of domestic abuse

You can also contact Shelter, a national charity and provider of specialist housing advice, by telephoning 0808 800 4444, or visit www.shelter.org.uk

A useful list of advice and accommodation across the UK is at <http://www.homelessuk.org/>